

TECH VICE CO.,LTD

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December 1st, 2020

Dear Shandong Jianshou Steel Co., Ltd,

According to our agreement on Purchase Order no. TV09/029 [date 8th September 2020] and your Performa invoice no. JS20201027-03 [date 27th October 2020] which stated that you, Shandong Jianshou Steel Co., Ltd., will deliver us 5 items of products by the specific requirements within 10-15 days[18-22 September 2020] as attached files.

However, you have missed our agreement by postponing our finished products which later agreed by you delivered us the first lot of products [item 1, 2, 4] (so-called LOT1), except item 3 (LOT2). Besides, you did not provide our third-party inspector your equipment for the chemical composition inspection which needed to be done as a standard agreement, and this is unacceptable.

After the QC process of LOT1 that has just arrived in Thailand, it appears that the products are rusted both inner and outer surface, and also have been delivered without PE ends pipe and seaworthy packing, which does not meet our significant requirements on the agreement. Photos attached.

Moreover, according to our previous purchase from the purchase order no. TV09/079 [16 September 2020] we also did not receive item no.1 [PIPE SMLS A106 GR.B, size 530\*13\*5500, 1 pc] from LOT1 delivery to Thailand, which values \$926. Please inform your solution as well.

Your unfulfilled agreement has cost us enormous losses, caused damage to our customer's credit, money, and time.



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Notice is hereby given that we are canceling our purchased product item no.3 [Seamless Tube ASTM A588-K(Q310GNHA), 3630 pcs] from our agreement above, and demand our money refund of 30% deposit which is a total of \$7,405 by December 3rd, 2020. Furthermore, we claim damage from you in the amount of 10% of all purchase order costs.

Please be advised that, unless we receive a refund of our money and compensation [10% of all purchase order costs] within December 3rd, 2020, we will take legal action to compel the return of our money and also report this action to the Department of International Trade Promotion, Ministry of Commerce, Thailand, without further notice to you. Plus, you will be on our blacklist immediately.

Govern yourself accordingly.

Sincerely,

Tech Vice Co., LTD.